

Booking Terms and Conditions

How to book

You can book your tour to Armenia by one of the following ways:

Click on the icon “Book”, fill in the online booking form and send it to us

Send your application to hello@partnertravelarmenia

Contact us by phone

- ✓ +374 44 64 01 64 (Viber WhatsApp,Telegram)
- ✓ +7 495 108 58 75
- ✓ +7 958 764 01 64

Booking Terms

Once we received your application, confirmed all tour details with you, we will send a deposit invoice. After the deposit of 10% per person of the tour price is received, we will start your hotel reservation and other service booking and will send your Tour Voucher with all the trip details.

Payment Terms

After you have booked the tour, it is necessary to make a non-refundable deposit of 100-300 euros, which will provide our coordinators with the possibility to start organizing a trip (hotel reservation, food, transportation, etc.).

Final payment could be made after your arrival in Armenia. We reserve the right to cancel your booking and apply the relevant cancellation charges (detailed below) if we do not receive all payments at the due time.

Payment Forms

Our company provides the following forms of prepayment:

- ✓ Bank Transfer
- ✓ Credit card (3% charge is applied if the balance payment is made by credit card)

Our company provides the following forms of final payment:

- ✓ Cash
- ✓ Credit card (3% charge is applied if the balance payment is made by credit card)

Cancellation

If you or a member of your group wants to cancel the tour, please, inform our company as soon as possible in writing form. Please, note that the prepayment is non-refundable, however, you can use it throughout the year and book another tour. In this case, our company will have to charge an extra 100 euros for re-booking the hotel.

Rights and Obligations

Tours provided by our company are planned for many months before its inception and are not the subject of change or cancellation. Under the obligation of forced circumstances (weather, holidays) we can make some changes in the itinerary, however, all that relates to services and attractions will remain unchanged.

Please, also note that the prices of group tours are calculated for 2 people. If for any reason, there is 1 person left in the group, the price of the tour will increase (because of the single room).

We also request immediately and promptly report all complaints and any claims during the tour. If possible, all problems will be solved. If the tourist does not report any complaint, the compensation will not be implemented.

Please, also note that the company Partner travel Armenia is not liable for services not included in the tour price. Our responsibility is limited only to the extent provided by our tour.

Force majeure or any other event which is beyond our control and which is not preventable by reasonable diligence on our part frees both parties from liability or obligation. In case of Force majeure, we don't issue any refund.

Insolvency

Tour operator Partner Travel Armenia guarantees the refund of clients' money for unfulfilled services even in the case of the company's own insolvency or bankruptcy.